

9<sup>th</sup> September 2021

Important Message from the Managing Director of Tobin Brothers Funerals

At Tobin Brothers our number one priority has always been people; be it the client families that we serve, the deceased in our care, the wider community and of course the 250 people employed at Tobin Brothers who serve client families in their absolute time of need.

It is with all this in mind and with advice from the State Government and experts on COVID 19, effective immediately the following procedural and operational changes will be implemented right throughout the Tobin Brothers Group of Companies.

Melbourne Metropolitan

Restrictions remain in place for Melbourne Metropolitan areas from 11.59pm 9<sup>th</sup> September 2021 as follows:

- Funerals (indoors and outdoors) permitted with **no more than 10 people** (and those necessary to conduct the funeral). Children under 12 months are not counted towards this cap.
- Transportation for client families is still available.
- Catering is permitted, however no food, drink, crockery, utensils or other equipment can be shared.

Regional Victoria

Effective Thursday 9<sup>th</sup> September at 11:59pm, the following changes for funeral services held in Regional Victoria will be in place:

- (indoors and outdoors): Permitted with **no more than 20 people** (and those necessary to conduct the funeral). Children under 12 months old are not counted towards this cap. Density Quotient 1 per 4sqm metres.
- Transportation for client families is still available.
- Refreshments – for seated service only with maximum of 20 outdoors and 10 indoors subject to density limits. Density quotient of 1 person per 4sqm.

Once again, these measures will be implemented effective 11:59pm Thursday 9<sup>th</sup> September 2021 in Regional Victoria.

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[www.tobinbrothers.com.au](http://www.tobinbrothers.com.au)

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We find ourselves in extremely challenging times. We are acutely aware that these arrangements are less than ideal for many of our client families. The State Government and experts however are telling us that these changes are important means by which we can properly discharge our duty of care to you and your loved ones.

Rest assured our team will do all that we possibly can to ensure your loved one receives the most appropriate celebration in these challenging times.

Our team are only a phone call away 24/7 in our Funeral Advice Line on 03 9373 7000. To find out more visit our comprehensive website at [tobinbrothers.com.au](http://tobinbrothers.com.au) or download our Memory Maker App in the App Store or Google Play.

Since 1934 Tobin Brothers has prided itself on its meticulous attention to detail and the dignity and respect for our client families and their loved ones in our care. Our promise continues today through these most challenging times.

Kind Regards

James MacLeod  
Managing Director